

PORA Water Committees Minutes December 8th Draft

Attendees: Merlyn Carlson, Duane Robinson, David Hunter, Tom Cook

Absent: AZ. American Water and SCW Rec Centers

1. Meeting was called to order at 9:10 am by Merlyn Carlson
2. Minutes of November 10, 2011 approved as written.
3. Ian Crooks - AZ-American None given
4. Mike Whiting- SCW Rec Centers None given
5. Todd Patty - SCW Rec Centers -Golf Courses/Environ. None given.
6. Report from Committee.

Duane Robinson: AZ. American is in the process of installing the smart meters in SCW. That technology has been around for 25 years. This is the same thing large cities like New York, Chicago, etc. with high density buildings have used for years.

David Hunter: Briarwood's new magnetic meters have been installed and are a lot better than the old meters.

7. Comments from the public: Several people expressed problems they are having with AZ. American Water; all have received very high water bills. AZ. American Water sent someone out to check all their meters. Each person was told that the billing was correct. They all felt the problem was with the water meters reading incorrectly.

Marilyn Sage: her HOA had the same thing happen to them, but they did find that the roots of trees close to the water lines had been the culprit. This leak was very deep and hard to detect.

Tom Cook: our HOA found that pine trees were breaking the water lines underground, and we just had them all removed to avoid future problems.

Duane Robinson: worked for a public water company in Oregon, and public companies have an appeal process. AZ. American Water has shareholders and has to answer to the shareholders. His suggestion was to go to Az. Corporation Commission with your complaints, even get the media involved.

Merlyn Carlson: We can get a small delegation together and get an appointment to meet with AZ. American at their office, and try to discuss an appeal. Also go to the ACC, or contact our State Representatives, Judy Burges and Jack Harper, and Max

Wilson or County Supervisor. Mr. Carlson raised several alternatives for the committees' consideration. We will address these and other opportunities at our next meeting.

8. Adjournment 10:12 am

Next Meeting: Thursday January 12th @ 9 am.

DRAFT