

## **PORA Water Committees Minutes November 10, 2011**

Attendees: Merlyn Carlson, Nik Brown, David Hunter, Howard Jones, Tom Cook, James West.

Absent: Ian Crooks Az. American, Mike Whiting SCW Rec Centers, and Todd Patty SCW Rec Center Golf Courses/Environ.

Meeting was called to order at 9:08 am by Merlyn Carlson Committee Chairman.

1. Welcome to committee and residents.
2. Minutes of September 8, 2011, approved as written.
3. Report from Ian Crooks – AZ American Water - None
4. Report from Mike Whiting- SCW Rec Centers - None
5. Report from Todd Patty - SCW Rec Centers -Golf Courses/Environ – None

6. Committee Reports. **Nik Brown's** HOA after talking with AZ American Water reported they were told that no rate increases are scheduled with the merger.

### 7. Old Business

**Chuck Long** – attended Sept. Water meeting with a high water bill and possible pressure problem. He has investigated the problem by contacting utility engineers, water supply engineers, and a meter engineer. His investigation has helped him and others see a possible problem with the old Neptune water meters, which are currently being phased out for new digital meters. This meter change in SCW should be completed soon. Mr. Long also had a pressure regulator valve installed to his meter to keep the pressure from surging and possibly breaking pipes and watering system.

Several other people also expressed the same problems and concerns with AZ. American Water Company.

**Tom Cook** was able to get his HOA's water bill lowered by going from commercial to residential rates. They also were able to get back the difference between the two rates. Tom did caution that speaking to Az. American in business tone will work better than loud, upset, and yelling.

**Howard Jones** asked if we should be getting out the word to the community that we have observed varying water pressures in SCW. Homeowners might want to have their water pressure checked and think about installing pressure regulator valve.

It was agreed that **Tom Cook** would contact Ian Crooks @ AZ. American Water in a diplomatic way with the committee questions first;

1. Water pressure surges.
2. Alleged error in billing.
3. When all the new digital meters in SCW will be installed.

8. New Business

9. Adjournment at 10:02 am

Next Meeting: - December 8, 2011

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