

PORA - Property Owners and Residents Association

Executive Director's Report April, 2013

Administration

- Our volunteer luncheon turned out very well and we received numerous compliments in regard to Grandview Terrace's accommodations and menu.
- Corte Bella and Sun City Grand have been invoiced for their use of referrals in the Consumer Services department and have paid for those services.
- President Hansen, Terry Taylor and I met with the commander of the Posse to discuss issues with CC&Rs and ideas for PORA and the Posse to have a closer working relationship.
- President Hansen and I attended a presentation held by West Valley HOA at Sun City Grand explaining "Roles, Responsibility and Authority in Community Association Governance and Management." The presentation was very informative and will contribute to the orientation of new board members annually. Copies have been placed in all directors in-boxes per President Hansen's request.
- I have completed the annual Arizona Corporation Commission corporate information e-filing due April 13th of every year.
- All windows inside and outside the building have been cleaned.
- Treasurer, Director Lewis, and I met to discuss the budget. I hope to have a draft for our blueprint session Monday, May 13th.
- The RCSCW Newcomers Coffee held at the Social Hall had very poor attendance and I suggested to RCSCW staff to limit the event to twice a year instead of three times a year. Three new members signed up for membership after my oral presentation.
- The Legislators Forum will meet at PORA on Friday, April 26th at 10:30 a.m.

CC&Rs

- The coordinators opened 103 new issues, performed 168 field visits and 9 Compliance Reviews in March. There are a lot of weed issues and we will have to clean up a couple of properties on Rico and Parkwood Drive with hopes that we will be able to collect the cost of the landscaper at the point of sale.

Front Office

- Front office had 1919 calls and walk-ins in March; 398 more than in February.
- They received \$80.00 in donations.
- Linda's department continues to call residents that have not renewed their PORA membership.

Consumer Services

- Consumer Services had 1195 calls and walk-ins in March; 170 more than last month.
- They had 16 compliments for the month and no unresolved complaints.
- Janie will supervise potluck lunches for the summer volunteers beginning in May.

Visitors Center

- The Visitors Center greeted 1,365 visitors for the month of March. The Notary service is on the rise with 20 members taking advantage of the service in February and two joined PORA to take advantage of the service.
- 176 Homes were sold in Sun City West in March.
- Income from realtor's room rental totaled \$820 for March.

Marketing

- Marketing did an online survey of the vendor expo and 88% indicated that they were happy with the event and more than that indicated they would return. We have taken the vendors' comments into account and will incorporate some of their requests and suggestions for the next event. Total income from the event was \$16,194.00.
- The online survey with the residents overwhelmingly thought it was a very positive occurrence. On a scale of 1-5, with five being the highest, 26% of those responding gave it a five and 61% gave it a four-giving it an overall rating of 4.1. Though there was a financial benefit from the event, the positive relationship with the community was priceless.
- Total Business & Professional sales for March totaled \$15,225.00

PORA Adult Learning

- A full report to be given by Director Poling.

Membership

- Full report to be given by Director Reott.

PORA Financials
March 2013

Revenue:

Revenue stream currently reflects a negative variance of -\$4,500, YTD. The majority of the negative variance lies in revenues from both Membership and Business Services. Each category is running approximately \$9,000 behind projected plan.

Expense:

Total Operating Expenses is under budget by \$50,153.77. The categories reflecting the largest variance continue to be in Wages, Repair & Maintenance and Promotion/Advertising. That being said, PORA is looking at spending funds toward the end of the fiscal year for capital improvements of approximately \$26,000, which will reflect in the financials closer to the end of the year.

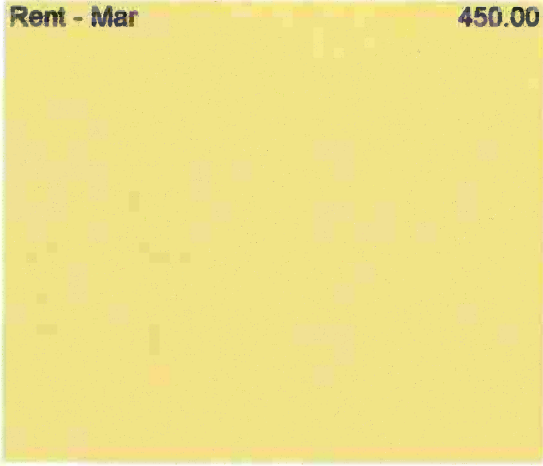
Total Income	\$531,850.62
Total Expense	\$430,655.23
Net	\$101,195.39

Cash Assets:

BMO Harris Operating Account	\$ 55,670.17
BMO Harris Money Market Sav's	121,495.94
Mutual of Omaha Sav's	85,125.51
BMO Harris CD's (3)	133,108.40
US Bank CD	31,815.42
Mutual of Omaha CD	87,526.73
BMO Harris Bingo Account	29,416.55
Total Cash Assets	\$ 544,158.72

Susan Lewis,
Treasurer
04/19/2013

**Bingo Report
March-13**

Number of Weeks Played	2		
Number of Players	773	Avg: ~	387
Total in Checking Account as of:	2/28/2013		\$ 28,180.55
Income:			10782.00
Total Card Sales	10675.00		
Total Supply Sales	107.00		
Expenses:			7546.00
Total Prizes Awarded	6606.00		
Inducements Paid Out	490.00		
Other Expenses			
Rent - Mar	450.00		
			
Total in Checking Account as of:	3/31/2013		\$29,416.55

Respectfully Submitted,

Dusty Bowenkamp, Director
Bingo Proceeds Coordinator

ENVIRONMENT/HEALTH/RECYCLING

HEALTH:

Summer is on the way. It is time for all of us to drink plenty of fluids to prevent heat stroke. High heat is especially hard on Seniors. Please take the necessary precautions with hot weather.

ENVIROMENT:

The Joint Environment Group is in the process of trying to get all the communities in the west valley to join. We have chosen new stationery and Dr. French who heads this project will be sending letters to all heads of these communities. We are looking for some citizens in Sun City West to join this group also. Protecting our health is a great concern for all of us.

SUN CITY WEST CITIZENS CORPS COUNCIL:

Next meeting is June 3rd at the Fire Station on Spanish Garden.

Mary McGrath
Pora Board Secretary

PORA ROADS, SAFETY & TRAFFIC COMMITTEE

FOR PORA BOARD MEETING APRIL 22, 2013

LAST MEETING MARCH 27, 2013

NEXT MEETING APRIL 24, 2013

- **Stop sign sight restrictions reported previous meeting now corrected**
- **147th Dr. between Heritage & RH will undergo a complete mill and overlay**
- **Granite Valley Dr. signals on track for end of April. (Granite Valley & Dachtler and Granite Valley & Mantor Ln.)**
- **Complete mill & over lay on Granite Valley between Meeker & White Rock**
- **Both pedestrian signals at 138th & RH and Camino del Sol have been delayed.**
- **Needed turn lanes at proposed Sun Dome/Fry's project under discussion.**
- **No update on radar device thought to be domiciled at the Posse**
- **No update on proposed electronic speed monitor**
- **No update on providing seatbelts for golf cars**

PORA WATER COMMITTEE

REPORT FOR PORA BOARD MEETING APRIL 22, 2013

LAST MEETING MARCH 21, 2013

NEXT MEETING MAY 16, 2013

- **EPCOR reported adding average of 200 new services per month**
- **EPCOR on track updating meters**
- **EPCOR replacing main line valves with a butter fly valve**
- **EPCOR replacing and updating fire hydrants in SCW.**
- **Rec ctr. reported upgrading golf course lakes to provide better sealing and loss of water**
- **Briarwood reported the same lake upgrading**
- **Discussed disaster response for residences and the care facilities.**
- **Suggested furnish PORA membership material to all care facilities for membership recruitment.**
- **Will consider going dark during the summer months (June, July & August)**